



Focus On *Your* Business – We Focus on your Technology!

At **TechnologyUS**, we know you can't manage what you can't measure. Our 24 x 7 monitoring, alerting, notification and reporting service provides us with the information, data, network performance trending analysis and security vulnerability information critical to service, plan and manage your Technology / IT environment.

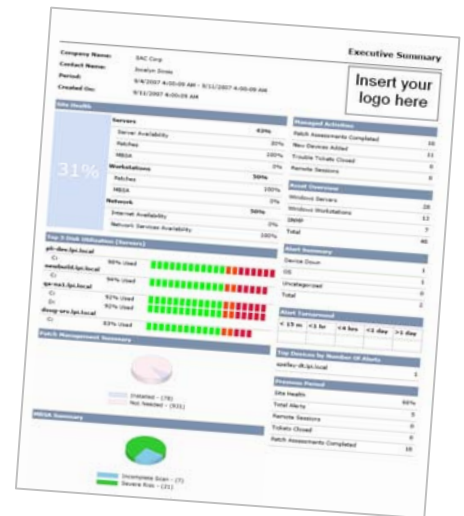
You have invested in your Technology / IT infrastructure and rely on its performance, security and reliability. **TechnologyUS** services not only ensures you have a qualified team ready to service this critical asset but also the real time data to ensure its being done on time, when needed, using the most advanced network asset tracking and Performance monitoring . **VITA - Your Virtual IT Assistant!**

Monitoring, Alerting, Notification and Reporting

- ✓ Our proactive monitoring and alerting identifies, tracks and reports on issues effecting the security, performance and reliability of your IT infrastructure.
- ✓ By analyzing network device alerts, pre-failure indicators, performance benchmarks and security issues, preventative maintenance opportunities are identified.

Maximize Your Return on Technology / IT Spending

- ✓ Our service includes a complete asset inventory and regular health, security, and performance analysis reporting so that you can see what you have and how well those IT assets are working for you.
- ✓ Our improvement recommendations will help you lower your total cost of IT, including the hidden costs of power utilization, cooling, downtime, substandard performance, and lost productivity due to incompatible or out-of-date software.



Features & Benefits

24 X 7 X 365 Monitoring, Alerting, Notification and Reporting

Central Dashboard

| Sites and Groups | Devices | Websites | Tickets | Alerts | | | | | | | | | | | Total Alerts | | |
|----------------------------|-----------|----------|-----------|----------|----------|----------|----------|----------|----------|-----------|----------|----------|----------|----------|--------------|----------|-----------|
| | | | | 0 | 0 | 2 | 1 | 2 | 2 | 28 | 3 | 2 | 0 | 0 | | | |
| Managed ... | 52 | N/A | 3 | 0 | 0 | 1 | 1 | 0 | 0 | 26 | 0 | 0 | 0 | 0 | 0 | 0 | 28 |
| Managed D... | 20 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 3 |
| xp pro | 32 | N/A | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Outsource ... | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| VDP Syst... | 0 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| First Financial Inc | 95 | 3 | 20 | 0 | 0 | 1 | 1 | 2 | 2 | 28 | 0 | 2 | 0 | 0 | 0 | 0 | 36 |
| Windows 2003 Servers | 54 | N/A | 4 | 0 | 0 | 1 | 1 | 0 | 0 | 27 | 0 | 0 | 0 | 0 | 0 | 0 | 29 |
| Intel vPro | 2 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Routers and Switches | 2 | N/A | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 |
| Windows Vista | 1 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Windows XP | 27 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 3 |
| Backup Server | 1 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 |
| Domain Controller | 1 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Linux Servers | 1 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Printers | 2 | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Acme Inc | 4 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 4 |

Web-based Central Dashboard



Real Time Alerting, Notification and Monthly Reporting

- Includes all systems, network devices, as well as website performance
- Monthly reports provided and reviewed by *TechnologyUS*

Asset Management

Device Management

System Name: **BNXCART001-01** Manufacturer: **System manufacturer** Model: **System Product Name**

Physical Memory (RAM): **8GB**

CPUs:

| Processor | Manufacturer | Model | Speed (MHz) | Check Status |
|-------------------------------------|--------------|----------------------|-------------|--------------|
| (0000) Core2 Duo CPU 4400 @ 3.00GHz | Intel | Intel L1, Stepping 2 | 3.0 GHz | OK |
| (0001) Core2 Duo CPU 4400 @ 3.00GHz | Intel | Intel L1, Stepping 2 | 3.0 GHz | OK |

Hard Drives:

| Device | Capacity (MB) | Used (MB) | Free (MB) |
|--------|---------------|-----------|-----------|
| C: | 80,000 | 13,296 | 66,704 |
| D: | 80,000 | 88 | 79,912 |

Network Cards:

| Name | MAC Address | SNMP |
|--------------------|-------------------|-------|
| WAN Adapter (NIC1) | 80-30-3A-38-30-30 | False |
| WAN Adapter (NIC2) | 33-80-3A-38-30-30 | False |
| WAN Adapter (NIC3) | 33-80-3A-38-30-30 | False |
| WAN Adapter (NIC4) | 33-80-3A-38-30-30 | True |

Device Management – Hardware/Software

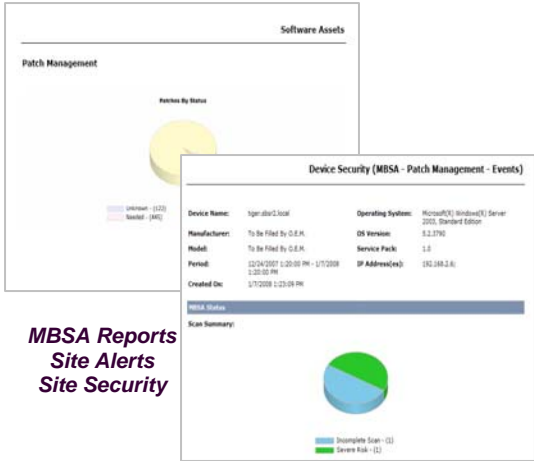


Valuable Asset-based Control

- Complete summary of hardware & software
- Comprehensive detail of all hardware and software asset inventories
- Up-to-date warranty status information
- Identification of unauthorized software

Features & Benefits

Security Assurance



Microsoft Baseline Security Analyzer Report

Reduced Risk

- Baseline security scanning to detect security holes
- Continuous monitoring for viruses, worms, spam ware, and other malware - Integrates with third party applications
- Automated verification of data backup completion and identification of any failed backups

Preventative Maintenance



Patch Status Detail Server Health Report

Preventative Maintenance – Proactive IT Automation

- Automated delivery of preventative services via proactive IT automation
- Up-to-date security patches for your desktops and servers and identification of failed or missing patches
- Comprehensive server health reports for all servers

Quarterly Business Review

Our network service program includes a Quarterly Business Review with your organization.

Prior to each QBR **TechnologyUS** will audit all alerts and reports generated over the preceding 90 days and prepare a comprehensive analysis of our findings as well as demonstrate areas of cost savings, increased performance, any security vulnerabilities and overall health assessment of your network..

These meetings are designed to help ensure that we:

- Are aligned with your Technology / IT business goals and address any changes as they occur. Present all the reports we have captured over the past quarter - ensuring you understand its overall impact to your business.

Our QBR summary and reports include:

- Executive Summary
- Website Monitoring
- Windows Server Health
- Work Completed Summary
- Site Performance
- Patch Status Detail
- Site Health
- Server Health
- MBSA and Patch Summary
- Asset Inventory
- Device Performance
- Site Performance
- Website Performance



- Review and update you on all the work completed in the last quarter and discuss project(s) in progress.
- Help identify Technology / IT solutions that will address existing and future Technology / IT requirements allowing you to ultimately make informed financial decisions.

Package Offers

TechnologyUS provides the following VITA software as a service for as low as:

\$99 per month (based on a 24 month contract)

\$149 per month (based on a 12 month contract)

\$199 per month (based on a month to month contract)

Discounts available for pre-paid service contracts (10% off quarterly payments or 20% off up front annual payment).

- ✓ **Real-time Continuous Monitoring & Notification 24x7x365**
- ✓ **Asset Management – Security Assurance**
- ✓ **Go Green & Save – Power & Cooling savings**
- ✓ **Preventative Maintenance – Proactive IT Automation**
- ✓ **Increased Technology performance & availability**
- ✓ **Monthly Reports & Quarterly Business Reviews**